

# List of Sub-processors

## Access Control Cloud Applications

### 1. SCOPE

SALTO uses certain suppliers for making available SALTO's access control cloud applications and all related services to our customers. Some of these suppliers may need to process personal data of our Clients on our behalf for rendering the services they have been engaged for.

In any case, SALTO warrants to enter into a data processing agreement with all such suppliers. Among others, SALTO requires its sub-processors to implement appropriate technical and organizational measures to ensure a sufficient level of security.

SALTO reserves the right to make modifications on the engaged sub-processors in accordance with the data processing agreement subscribed between the Clients and SALTO, keeping the below list up-to-date. Any interested client can subscribe by clicking [here](#) for receiving updates about changes on sub-processors.

### 2. LIST OF SUB-PROCESSORS

Depending on the access control application you are using. Below you can find the complete and updated list of sub-processors engaged for each of our cloud applications:

#### SALTO KS

| Entity name                                    | Service description   | Entity location   |
|--|---|---|
| Clay Solutions, B.V.<br>(Salto Group company)  | Development, maintenance and provision of the SALTO KS services | Netherlands   |
| SALTO Group companies                          | Technical support services to clients                           | Country of the SALTO company assisting with the technical issue (company belonging to the geographical area of the client will be assigned) |
| Microsoft Ireland Operations Limited           | Hosting services  | Ireland   |
| MessageBird, B.V.                              | SMS notification services                                       | Netherlands   |
| Google LLC                                     | Usage analytics and email services for support ticketing        | California (USA)  |
| OneTrust Technology Limited                    | Cookie preference management                                    | United Kingdom – Processing data in EU  |
| The Rocket Science Group LLC (d/b/a Mailchimp) | Email notification services                                     | Atlanta (USA)   |
| Freshdesk Inc.                                 | Support ticketing   | Delaware (USA) - Processing data in the EEA   |
| UrbanAirship Group Inc.                        | Mobile push messages  | Delaware (USA) – Processing data in the EEA   |
| Functional Services Inc. (d/b/a Sentry)        | Error tracking and performance monitoring                       | Iowa (USA)  |
| Datadog Inc.                                   | Logging and monitoring services                                 | Delaware (USA)  |
| Joincube, Inc. (d/b/a Beamer)                  | Management of user feedback                                     | Delaware (USA)– Processing data in the EEA  |

#### SALTO Homelok

| Entity name            | Service description                                   | Entity location   |
|------------------------|---|---|
| SALTO Group companies  | Technical support services to clients                 | Country of the SALTO company assisting with the technical issue (company belonging to the geographical area of the client will be assigned) |
| Google LLC             | Hosting and analytics services                        | California (USA) - Processing data in the EEA   |
| Cockroach Labs, Inc.   | Database services                                     | New York (USA) - Processing data in the EEA   |
| Twilio Ireland Limited | Twilio Verify, passwordless sign in code verification | Ireland   |
| SendGrid Twilio        | Email service   | Colorado (USA)  |
| Salesforce Inc.        | Tech support ticketing                                | California (USA)  |

## SALTO Nebula

| Entity name            | Service description                                   | Entity location   |
|------------------------|---|---|
| SALTO Group companies  | Technical support services to clients                 | Country of the SALTO company assisting with the technical issue (company belonging to the geographical area of the client will be assigned) |
| Google LLC             | Hosting and analytics services                        | California (USA) - Processing data in the EEA   |
| Cockroach Labs, Inc.   | Database services                                     | New York (USA) - Processing data in the EEA   |
| Twilio Ireland Limited | Twilio Verify, passwordless sign in code verification | Ireland   |
| SendGrid Twilio        | Email service   | Colorado (USA)  |
| Salesforce Inc.        | Tech support ticketing                                | California (USA)  |

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