List of Sub-processors

Access Control Cloud Applications

1. SCOPE

Salto uses certain suppliers for making available Salto's access control cloud applications and all related services to our customers. Some of these suppliers may need to process personal data of our Clients on our behalf for rendering the services they have been engaged for.

In any case, Salto warrants to enter into a data processing agreement with all such suppliers. Among others, Salto requires its sub-processors to implement appropriate technical and organizational measures to ensure a sufficient level of security. Salto reserves the right to make modifications on the engaged sub-processors in accordance with the data processing agreement subscribed between the Clients and Salto, keeping the below list up-to-date. Any interested client can subscribe by clicking **here** for receiving updates about changes on sub-processors.

2. LIST OF SUB-PROCESSORS

Depending on the access control application you are using. Below you can find the complete and updated list of sub-processors engaged for each of our cloud applications:

SALTO KS

Entity name	Service description	Entity location
Clay Solutions, B.V. (Salto Group company)	Development, maintenance and provision of the Salto KS services	Netherlands
Salto Group companies	Technical support services to clients	Country of the Salto company assisting with the technical issue (company belonging to the geographical area of the client will be assigned)
Microsoft Ireland Operations Limited	Hosting services	Ireland
MessageBird, B.V.	SMS notification services	Netherlands
Google LLC	Usage analytics and email services for support ticketing	California (USA)
OneTrust Technology Limited	Cookie preference management	United Kingdom – Processing data in EU
The Rocket Science Group LLC (d/b/a Mailchimp)	Email notification services	Atlanta (USA)
Freshdesk Inc.	Support ticketing	Delaware (USA) - Processing data in the EEA
UrbanAirship Group Inc.	Mobile push messages	Delaware (USA) – Processing data in the EEA
Functional Services Inc. (d/b/a Sentry)	Error tracking and performance monitoring	Iowa (USA)
Datadog Inc.	Logging and monitoring services	Delaware (USA)
Joincube, Inc. (d/b/a Beamer)	Management of user feedback	Delaware (USA)– Processing data in the EEA

Salto Homelok

SALTO
inspired**access**

Entity name	Service description	Entity location
Salto Group companies	Technical support services to clients	Country of the Salto company assisting with the technical issue (company belonging to the geographical area of the client will be assigned)
Google LLC	Hosting and analytics services	California (USA) - Processing data in the EEA
Cockroach Labs, Inc.	Database services	New York (USA) - Processing data in the EEA
Twilio Ireland Limited	Twilio Verify, passwordless sign in code verification	Ireland
SendGrid Twilio	Email service	Colorado (USA)
Salesforce Inc.	Tech support ticketing	California (USA)

Salto Nebula

Entity name	Service description	Entity location
Salto Group companies	Technical support services to clients	Country of the Salto company assisting with the technical issue (company belonging to the geographical area of the client will be assigned)
Google LLC	Hosting and analytics services	California (USA) - Processing data in the EEA
Cockroach Labs, Inc.	Database services	New York (USA) - Processing data in the EEA
Twilio Ireland Limited	Twilio Verify, passwordless sign in code verification	Ireland
SendGrid Twilio	Email service	Colorado (USA)
Salesforce Inc.	Tech support ticketing	California (USA)

Last update: June 2023

Disclaimer:

SALTO
inspiredaccess