Salto Nebula

Salto Nebula Cookies Policy

This Cookie Policy is also a part of the Website Terms of Use, End User License Agreement and Privacy Policy of the Salto Nebula platform (hereinafter, the "*Platform*") available on the website located at the URL https://nebula.saltosystems.com (hereinafter, the "*Website*") and on the Salto Nebula mobile app (hereinafter, the "*App*").

In order to enable the user to browse the Platform, Salto Systems, S.L. (hereinafter, "*Salto*"), as owner of the Website and the App, with registered office at C/ Arkotz 9 Pol. Lanbarren 20180 Oiartzun (Gipuzkoa) - Spain, and Tax Identification Number B-20708517, informs you that it uses data storage and retrieval devices: cookies, pixels or technologies with similar functionalities (hereinafter, "*DARDS*").

In this sense and with the aim of guaranteeing the user (hereinafter, the "user" or "users") all the information necessary for correct navigation, we make available to the user with the following information on what DARDS are, what type of DARDS exist on the Platform and how they can be configured or disabled.

1. WHAT ARE DARDS?

Cookies, pixels or similar technologies are considered web tools that allow storing and retrieving information from users in order to offer them a better experience in the use and navigation of the Platform.

In this sense, DARDS fulfil different functionalities depending on their nature and the way they are implemented in the Platform.

DARDS are essential for the operation of the Internet; they cannot damage the user's computer/device and, if activated in the settings of your browser, help us to identify and resolve possible errors in the operation of the Website. DARDS serve many purposes, including allowing you to navigate between pages efficiently, remembering your preferences and generally improving your user experience. They also help ensure that the ads you see online are the ones most relevant to your interests.

Based on the above, the DARDS used in the Platform will be explained in detail:

- Cookies

A cookie can be defined as a small text file or device of general use that is downloaded to the User's terminal equipment when browsing the Platform in order to store data that can be updated and retrieved by the entity responsible for its installation to improve browsing and the user's experience. Currently, all websites, regardless of the service they provide, use DARDS, i.e., they store a minimum amount of information on the use made by the User.

- Pixels and similar technologies

Pixels are DARDS introduced on the Platform, usually by inserting a small piece of source code that allow the Platform to transfer and/or collect information by means of a request to the server linked to this pixel to see whether you have interacted with specific web or email content - as do many other services. This helps us to

measure and improve our services and to personalise your experience, including the ads and content you see.

Specifically, Salto uses its own DARDS generated directly by this domain and third-party DARDS generated from other websites that do not belong to Salto, but to third parties, for the specific purposes that are set out below. If Salto uses other DARDS in the future with the purpose of providing more and better services, the user will be informed about it.

2. USE OF DARDS BY SALTO NEBULA

2.1. Technical DARDS

These are those that allow the user to navigate through the Website and the App and use the different options or services that exist therein, such as, for example, controlling traffic and data communication, identifying the session, accessing restricted access areas, remembering the elements that make up an order, carrying out the purchase process of an order, managing payment, controlling fraud linked to the security of the service, make the application for registration or participation in an event, count visits for the purpose of billing licenses of the software with which the service works (website, platform or application), use security features while browsing, store content for broadcasting videos or sound, enable dynamic content (for example, animation of loading a text or image) or share content through social networks.

Salto does not need your consent to install DARDS on your device that are necessary to activate the functionalities of the Website and the App, and their use is based on the need to provide the requested services. If you disable or block all DARDS in your device, your navigation through the Website and the App may not be optimal and some of the utilities available on the Website or the App may not operate properly.

2.2. Analytical DARDS

These DARDS collect information about how visitors use the Website and the App, for example, which pages they visit most frequently, whether they receive error messages from websites, which sections of the Website or App they access or which buttons on the Website or App they click. The information obtained by these DARDS does not allow visitors to be identified. All information obtained is aggregated and therefore anonymous. The function of these DARDS is to obtain statistics and reports that enable the operation of the website to be improved.

These DARDS are only installed on the user's device when the user has accepted them.

- Salto Nebula Entry & Salto Nebula Hospitality| Website

List of analytical cookies		
Cookie supplier	**Purpose**	**Link to the third party's privacy policy**
Hotjar	Gather apps usage statistics from anonymous users.	Privacy FAQs – Hotjar Documentation
Google	Gather apps usage statistics from anonymous users.	Safeguarding your data - Analytics Help (google.com)e

Salto uses analytical cookies from Google Analytics, a company based in the United States. You can prevent the use of Google Analytics in connection with your use of the Website by downloading and installing the browser

add-on available via this link: http://tools.google.com/dlpage/gaoptout?hl=en-GB.

Salto also uses analytical cookies from Hotjar, a company based in the European Union, but in some limited cases, customer information may be accessed from outside of the EU. You can prevent the use of Hotjar in connection with your use of the Website through the next link: https://help.hotjar.com/hc/en-us/articles/360002735873-How-to-Stop-Hotjar-From-Collecting-your-Data.

- Salto Nebula Commissioning & Salto Nebula Keychain | Mobile App

List of analytical cookies		
Cookie supplier	**Purpose**	**Link to the third party's privacy policy**
Firebase Crashlytics (Google)	Gather apps crashes from anonymous users.	Privacy and Security in Firebase (google.com)
Firebase Analytics (Google)	Gather apps usage statistics from anonymous users.	

Salto uses analytical cookies from Google Firebase, a company based in the United States. You can obtain further information about Firebase and how to prevent its use in connection with your use of the App on its Privacy Policy here.

3. RETENTION PERIODS

We will store your personal data collected through DARDS for as long as is necessary for the purposes for which it is processed. Depending on the country from which you access the Website or App, the retention period for the storage of DARDS may differ from each other. In any event, the maximum retention period of DARDS will be two (2) years.

However, in certain jurisdictions, the legally established period may be shorter, and will therefore be limited.

4. INTERNATIONAL TRANSFERS

Some of the personal data obtained through third-party DARDS may be subject to international data transfers, in which case we guarantee that the necessary safeguards will be adopted to protect the confidentiality, integrity and availability of the data. For further information on the international transfers made by each third party, please access their Privacy policies shown in this Cookie Policy.

5. HOW TO ACCEPT, REJECT, BLOCK OR DELETE DARDS

5.1. On the website

You can accept or reject again DARDS at any time through the cookies settings that find by clicking on the Cookies Policy available in the Platform.

In addition, you can block or delete DARDS from your browser's settings tools, or you can set your browser to alert you when a server wants to save DARDS:

- If you use Microsoft Internet Explorer, you will find the option in the menu Tools > Internet Options > Privacy >

Settings. To find out more visit: http://windows.microsoft.com/es-es/windows-vista/block-or-allow-Cookies and http://windows.microsoft.com/es-es/windows7/how-to-manage-Cookies-in-internet-explorer-9

- If you use Firefox, you will find the option in the menu Tools > Options > Privacy > Cookies. To find out more visit: https://support.mozilla.org/en-US/kb/disable-third-party-cookies
- If you use Chrome, you can find the option in the Options > Advanced > Privacy section. To find out more: https://support.google.com/accounts/answer/61416?hl=es
- If you use Opera, under the Security and Privacy option, you can configure the browser. To find out more visit: http://help.opera.com/Windows/11.50/es-ES/cookies.html
- If you use Safari, you will find the option in the Preferences/Privacy menu. More information can be found at: http://support.apple.com/kb/HT1677?viewlocale=es_ES

5.2. On the Mobile App

You can disable or block DARDS at any time through the cookies settings that find by clicking on the Cookies Policy available in the App.

If you disable DARDS, you will be able to continue using our App and your user experience will not be altered.

6. USERS' RIGHTS AND ADDITIONAL INFORMATION

You can obtain more information about the processing of your data by Salto, as well as how to exercise your rights in our Privacy Policy.

You can also "Contact our Data Protection Officer".

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