Salto KS

Salto KS Cookies Policy

This Cookie Policy is also a part of the Website Terms of Use, End User License Agreement and Privacy Policy of the SALTO KS platform (hereinafter, the "*Platform*") available on our websites www.app.saltoks.com, https://support.saltoks.com and https://commissioning.saltoks.com (the "*Websites*") and on the SALTO KS mobile app (the " *App*").

In order to enable the user to browse the Platform, SALTO SYSTEMS, S.L. ("*SALTO*"), as owner of the Website and the App , with a registered office at C/ Arkotz 9 Pol. Lanbarren 20180 Oiartzun (Gipuzkoa) - Spain, and Tax Identification Number B-20708517, informs you that it uses data storage and retrieval devices: cookies, pixels or technologies with similar functionalities ("*DARDS*").

In this sense and with the aim of guaranteeing the user (hereinafter, the "user" or "users") all the information necessary for correct navigation, we make available to the user the following information on what DARDS are, what type of DARDS exist on the Platform and how they can be configured or disabled.

1. WHAT ARE DARDS?

Cookies, pixels or similar technologies are considered web tools that allow storing and retrieving information from users in order to offer them a better experience in the use and navigation of the Platform.

In this sense, DARDS fulfill different functionalities depending on their nature and the way they are implemented in the Platform.

DARDS are essential for the operation of the Internet; they cannot damage the user's computer/device and, if activated in the settings of your browser, help us to identify and resolve possible errors in the operation of the Websites or the App. DARDS serve many purposes, including allowing you to navigate between pages efficiently, remembering your preferences and generally improving your user experience. They also help ensure that the ads you see online are the ones most relevant to your interests.

Based on the above, the DARDS used in the Platform will be explained in detail:

‣ Cookies

A cookie can be defined as a small text file or device of general use that is downloaded to the User's device when browsing the Platform in order to store data that can be updated and retrieved by the entity responsible for its installation to improve browsing and the user's experience. Currently, all websites, regardless of the service they provide, use DARDS, i.e., they store a minimum amount of information on the use made by the User.

‣ Pixels and similar technologies

Pixels are DARDS introduced on the Platform, usually by inserting a small piece of source code that allow the Platform to transfer and/or collect information by means of a request to the server linked to this pixel to see whether you have interacted with specific web or email content - as do many other services. This helps us to measure and improve our services.

Specifically, SALTO uses its own DARDS generated directly by this domain and third-party DARDS generated from other

websites that do not belong to SALTO, but to third parties, for the specific purposes that are set out below. If SALTO uses other DARDS in the future with the purpose of providing more and better services, the user will be informed about it.

2. USE OF DARDS BY SALTO KS

. Technical DARDS

These are those that allow the user to navigate through the Website and the App and use the different options or services that exist therein, such as, for example, controlling traffic and data communication, identifying the session, accessing restricted access areas, remembering the elements that make up an order, carrying out the purchase process of an order, managing payment, controlling fraud linked to the security of the service, make the application for registration or participation in an event, count visits for the purpose of billing licenses of the software with which the service works (website, platform or application), use security features while browsing, store content for broadcasting videos or sound, enable dynamic content (for example, animation of loading a text or image) or share content through social networks.

SALTO does not need your consent to install DARDS on your device that are necessary to activate the functionalities of the Platform, and their use is based on the need to provide the requested services. If you disable or block all DARDS in your device, your navigation through the Website and the App may not be optimal and some of the utilities available on the Platform may not operate properly.

. Analytical DARDS

These DARDS collect information about how visitors use the Website and the App, for example, which pages they visit most frequently, whether they receive error messages from websites, which sections of the Website or App they access or which buttons on the Website or App they click. The function of these DARDS is to obtain statistics and reports that enable the operation of the Platform to be improved. These DARDS are only installed on the user's device when the user has accepted them.

The following DARDS operated by third-party identified below are used in our websites and mobile app:

SALTO KS | Websites - www.app.saltoks.com, https://support.saltoks.com and https://commissioning.saltoks.com

‣ Beamer: New feature notifications and feedback gathering

‣ Datadog: Monitors the web usage.

‣ Onetrust: Enables users to configure cookie preferences.

SALTO KS | Mobile App

‣ Firebase: Gathers apps usage statistics from anonymous users.

‣ Datadog: Monitors the app usage.

‣ Sentry: Obtains reports of crashes and errors of the mobile app.

3. RETENTION PERIODS

We will store your personal data collected through DARDS for as long as is necessary for the purposes for which it is processed. Depending on the country from which you access the Website or App, the retention period for the storage of

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DARDS may differ from each other. In any event, the maximum retention period of DARDS will be two (2) years.

However, in certain jurisdictions, the legally established period may be shorter, and will therefore be limited.

4. INTERNATIONAL TRANSFERS

Some of the personal data obtained through third-party DARDS may be subject to international data transfers, in which case we guarantee that the necessary safeguards will be adopted to protect the confidentiality, integrity and availability of the data. For further information on the international transfers made by each third party, please access their Privacy policies linked in this Cookie Policy.

5. HOW TO ACCEPT, REJECT, BLOCK OR DELETE DARDS

5.1. On the websites

You can accept or reject theDARDS using the configuration pannel available in the Platform.

In addition, you can block or delete DARDS from your browser's settings tools, or you can set your browser to alert you when a server wants to save DARDS:

- If you use Microsoft Internet Explorer, you will find the option in the menu Tools > Internet Options > Privacy > Settings. To find out more visit:http://windows.microsoft.com/es-es/windows-vista/block-or-allow-Cookiesandhttp://windows.microsoft.com/es-es/windows7/how-to-manage-Cookies-in-internet-explorer-9

- If you use Firefox, you will find the option in the menu Tools > Options > Privacy > Cookies. To find out more visit:https://support.mozilla.org/en-US/kb/disable-third-party-cookies

- If you use Chrome, you can find the option in the Options > Advanced > Privacy section. To find out more:https://support.google.com/accounts/answer/61416?hl=es

- If you use Opera, under the Security and Privacy option, you can configure the browser. To find out more visit:http://help.opera.com/Windows/11.50/es-ES/cookies.html

- If you use Safari, you will find the option in the Preferences/Privacy menu. More information can be found at:http://support.apple.com/kb/HT1677?viewlocale=es_ES

5.2. On the Mobile App

You can disable or block DARDS using the configuration options available in the App.

If you disable the analytical DARDS, you will be able to continue using our App and your user experience will not be altered.

6. USERS' RIGHTS AND ADDITIONAL INFORMATION

You can obtain more information about the processing of your data by SALTO, as well as how to exercise your rights in our Privacy Policy. You can also "Contact our Data Protection Officer".

7. UPDATES AND CHANGES IN OUR COOKIE POLICY

We may change this Cookies Policy at any time, including among others to adapt our policy to new existing legislation,

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regulations, or in order to adapt it to the instructions stipulated by the corresponding data protection public authority.

You will be informed when this Cookies Policy undergoes any significant changes.

Disclaimer: