

Salto KS

Salto KS Cookie Policy

This Cookie Policy complements the Website Terms of Use, End User License Agreement and Privacy Policy of the Salto KS solution (the “Solution”) available on our websites be <https://app.saltoks.com/>, <https://support.saltoks.com> and <https://commissioning.saltoks.com> (the “Websites”) and on the Salto KS mobile app (the “App”).

In order to enable the user to browse the Website and use the App, SALTO SYSTEMS, S.L. ("SALTO"), as owner of the Solution, with registered office at C/ Arkotz 9 Pol. Lanbarren 20180 Oiartzun (Gipuzkoa) - Spain, and Tax Identification Number B-20708517, informs you that it uses data storage and retrieval devices: cookies, pixels or technologies with similar functionalities (jointly referred as “cookies”).

In this sense and with the aim of guaranteeing the user (hereinafter, the “user” or “users”) all the information necessary for correct navigation, we make available to the user with the following information on what cookies are, what type of cookies exist on the Solution and how they can be configured or disabled.

1. WHAT ARE COOKIES?

A cookie is a file that is stored on your device when you visit a website. Cookies are used for various purposes such as allowing you to sign into a web application or to remember settings you might change when visiting a website. We might use similar technologies such as unique identifiers and local storage to perform the same functions when you use one of our mobile or web applications.

Cookies are an essential part of modern technology and allows us to improve the user experience by helping us gather analytics and possible error reports when you use our applications. Some cookies are required in order to enable some of the functionality our applications offer.

Based on the above, the cookies used in Salto KS will be explained in detail in the section below.

2. USE OF COOKIES BY SALTO KS

2.1. Technical cookies

These are those that allow the user to navigate through the Website or use the App as well as to use the different options or services that exist therein, such as, for example, controlling traffic and data communication, identifying the session, controlling fraud linked to the security of the service or use security features while browsing.

SALTO does not need your consent to install cookies on your device that are necessary to activate the functionalities of the Solution, and their use is based on the need to provide the requested services. If you disable or block all cookies in your device, your navigation through the Solution may not be optimal and some of the utilities available on the Solution may not operate properly.

2.2. Analytical cookies

These cookies collect information about how visitors use the Solution, for example, which pages they visit most

frequently, whether they receive error messages from websites, which sections of the App they access or which buttons they click on the Website. The function of these cookies is to obtain statistics and reports that enable the operation of the Solution to be improved. These cookies are only installed on the user's device when the user has accepted them.

The following cookies operated by third-party identified below are used in our websites and apps:

SALTO KS | Websites - <https://app.saltoks.com/>, <https://support.saltoks.com> and <https://commissioning.saltoks.com>

- **Beamer**: New feature notifications and feedback gathering.
- **Datadog**: Monitors the web usage.
- **Onetrust**: Enables users to configure cookie preferences.
- **Stonly**: Provides interactive guides for new features and feedback gathering.

SALTO KS | Mobile App

- **Sentry**: Obtains reports of crashes and errors of the mobile app.
- **Firebase**: Gathers apps usage statistics from anonymous users.
- **Datadog**: Monitors the app usage.
- **Stonly**: Provides interactive guides for new features and feedback gathering.

3. RETENTION PERIODS

We will store your personal data collected through cookies for as long as is necessary for the purposes for which it is processed. Depending on the country from which you access the Website or the App, the retention period for the storage of cookies may differ from each other. In any event, the maximum retention period of cookies will be two (2) years.

However, in certain jurisdictions, the legally established period may be shorter, and will therefore be limited.

4. INTERNATIONAL TRANSFERS

Some of the personal data obtained through third-party cookies may be subject to international data transfers, in which case we guarantee that the necessary safeguards will be adopted to protect the confidentiality, integrity and availability of the data. For further information on the international transfers made by each third party, please access their Privacy policies linked in this Cookie Policy.

5. HOW TO ACCEPT, REJECT, BLOCK OR DELETE COOKIES

5.1. On the websites

You can accept or reject again cookies at any time through the available cookie settings.

In addition, you can block or delete cookies from your browser's settings tools, or you can set your browser to alert

you when a server wants to save cookies:

- If you use Microsoft Internet Explorer, you will find the option in the menu Tools > Internet Options > Privacy > Settings. To find out more visit:<http://windows.microsoft.com/es-es/windows-vista/block-or-allow-Cookies> and <http://windows.microsoft.com/es-es/windows7/how-to-manage-Cookies-in-internet-explorer-9>
- If you use Firefox, you will find the option in the menu Tools > Options > Privacy > Cookies. To find out more visit:<https://support.mozilla.org/en-US/kb/disable-third-party-cookies>
- If you use Chrome, you can find the option in the Options > Advanced > Privacy section. To find out more:<https://support.google.com/accounts/answer/61416?hl=es>
- If you use Opera, under the Security and Privacy option, you can configure the browser. To find out more visit:<http://help.opera.com/Windows/11.50/es-ES/cookies.html>
- If you use Safari, you will find the option in the Preferences/Privacy menu. More information can be found at:http://support.apple.com/kb/HT1677?viewlocale=es_ES

5.2. On the Mobile App

You can accept or reject again the optional cookies at any time through the available cookie settings.

If you disable the optional cookies, you will be able to continue using our App and your user experience will not be altered.

6. USERS' RIGHTS AND ADDITIONAL INFORMATION

You can obtain more information about the processing of your data by SALTO, as well as how to exercise your rights in our [Privacy Policy](#). You can also “[Contact our Data Protection Officer](#)” .

7. UPDATES AND CHANGES IN OUR COOKIE POLICY

We may change this Cookie Policy at any time, including among others to adapt our policy to new existing legislation, regulations, or in order to adapt it to the instructions stipulated by the corresponding data protection public authority.

You will be informed when this Cookie Policy undergoes any significant changes.

Last update: September 2024

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